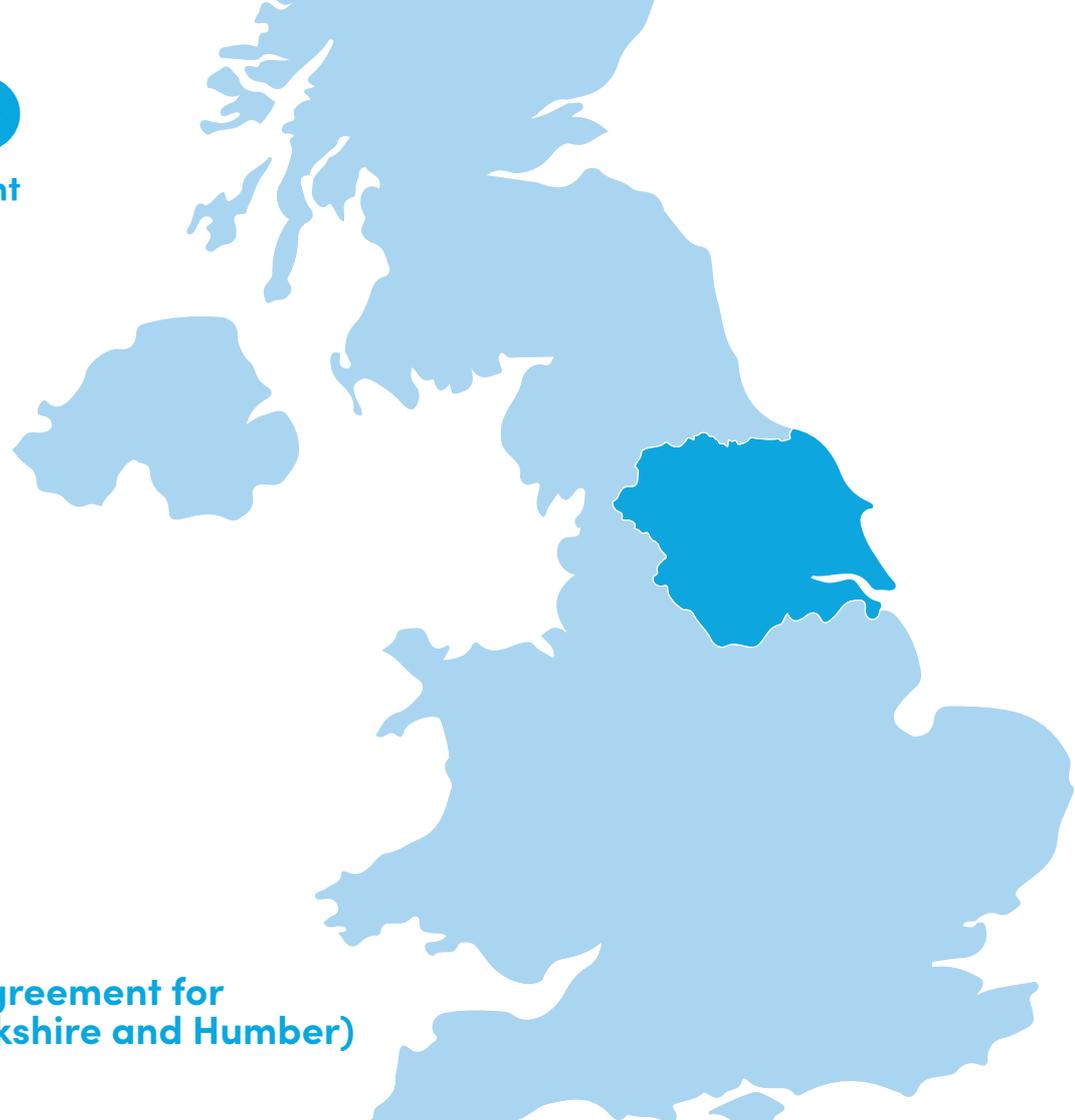


PAGABO

Simply better procurement



User Guide

**National Framework Agreement for
Cleaning Services (Yorkshire and Humber)**



Let's make things better

Public sector procurement can be challenging and time consuming. At Pagabo, we aim to make it quicker, simpler and more effective.

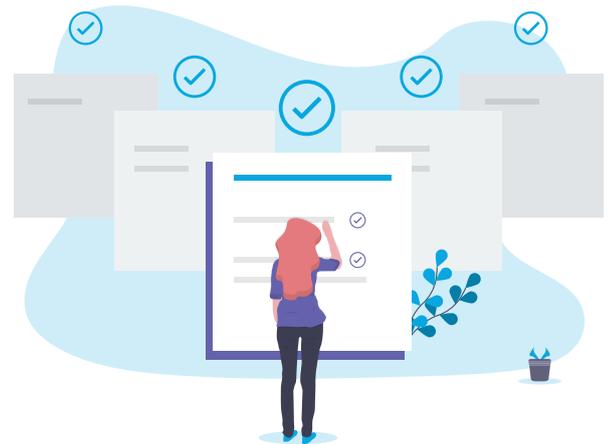
Our Framework Agreement for Cleaning Services connects to the right suppliers, in Yorkshire and Humber, for all of your cleaning needs. It's free to access, easy to use and fully compliant with all UK and EU procurement law.

National Framework Agreement for Cleaning Services (Yorkshire & Humber)

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National Framework Agreement for Cleaning Services	6

Other frameworks available from Pagabo:

- Medium Works Framework
- Major Works Framework
- Refit and Refurbishment Framework
- Total Car Parks Framework
- Professional Services Framework
- Furniture Solutions Framework
- Catering Food Supplies Framework
- ICT Solutions Framework



Why choose a Pagabo framework?

We're a different kind of framework provider. With over 100 years combined experience in public sector procurement, we understand your challenges and work to deliver the most value possible from your projects.



Simplicity

We take the complication out of procurement, so all our frameworks are free to access and easy to use.



Transparency

We don't hide costs. Our fees are fully transparent and charged as an agreed percentage of the overall project.



Flexibility

Whether it's a Direct Award or Further Competition, our frameworks support a range of procurement processes.



Support

We provide support and advice throughout your project, from feasibility of handover through to completion.



Stability

We monitor the financial stability of our suppliers to ensure they continue to be a safe pair of hands for your project.



Value for Money

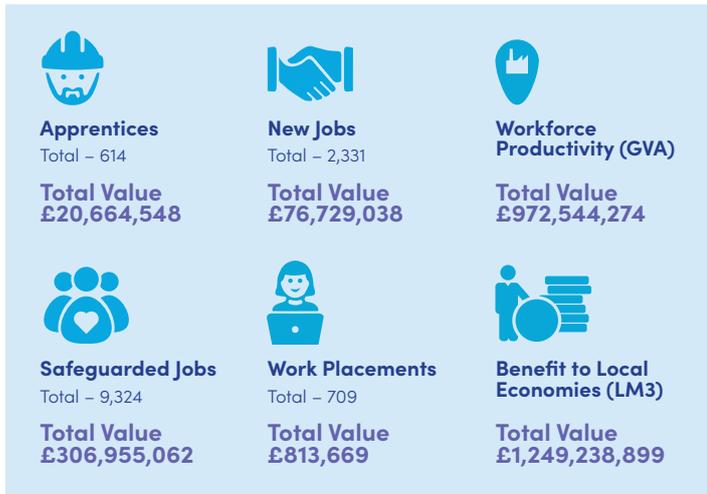
Our frameworks offer access to a carefully selected range of suppliers, chosen based on their reputation for quality and track record in the public sector.



Delivering real social value

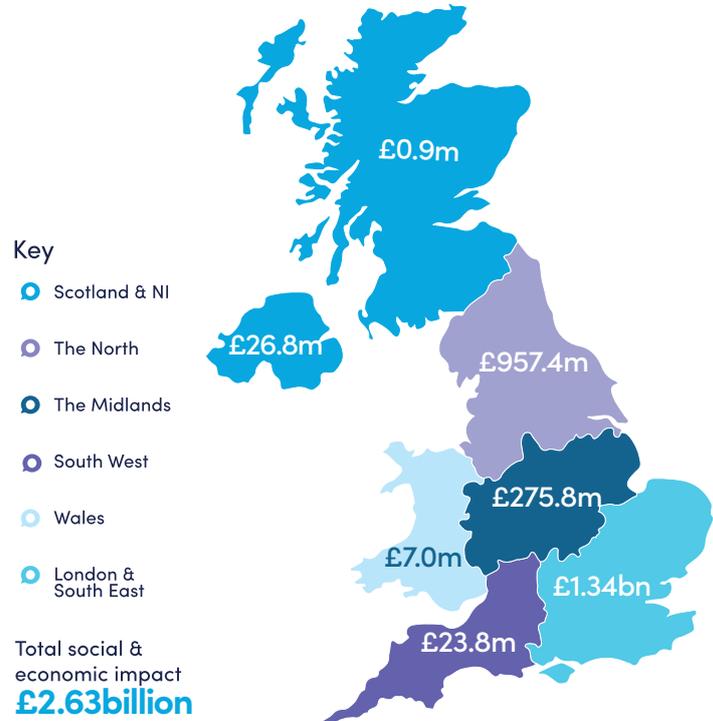
Driving real, meaningful social value is at the heart of what we do at Pagabo. Through our unique Social Value Calculator, we are able to calculate your social, economic and environmental impact and the financial value, in real monetary terms, of that impact. Pagabo adds value through our frameworks by supporting social value at the feasibility, business case development, planning, procurement, delivery and maintenance stages of your investments.

As of May 2020, our frameworks enabled £1.34 billion in social value.



And, as part of our ongoing account management support, we can provide you with all the information and tools you need to report on the social value impact of your project.

To find out more about social value & view the latest figures please visit pagabo.co.uk/social-value



Appointing your supplier

Whether it's a Direct Award or Further Competition, our frameworks make appointing a supplier easier and more effective.

Throughout the process, we help co-ordinate the appointment on your behalf, liaising with you, the contracting authority and the suppliers.

Client Access Agreement (CAA)

Review, sign and return the CAA (available from pagabo.co.uk)

Benchmarking

See what you could save before you switch – we will provide a free, no obligation benchmarking of your existing contracts

FURTHER COMPETITION PROCESS

Expression of Interest (Eoi)

An Eoi can be used for early engagement with our trusted suppliers and can include:

- When your procurement can take place
 - When the services are required
- Estimated project value and scope

Further Competition (FC)

A FC can be issued to all prospective suppliers within the relevant lot and region. We will provide FC documentation, which will include sufficient detail to enable suppliers to submit an accurate bid.

Evaluation

Submitted FC tenders will then be assessed and compared against a pre-determined evaluation model

DIRECT AWARD PROCESS

Supplier Identified

Scope and service to be discussed

Quality & Price Checks

We will supply contractor documentation, including tendered quality and price ratios.

Service Provider Selected

Scope and services to be agreed

Framework Terms & Conditions

For the Direct Award process it is advised that the framework terms and conditions of contract are used

Contract Award

Cleaning Services Framework Agreements (Yorkshire & Humber)

OJEU Reference: 2019/S 058-133632

Competitive and clean

Appoint the right cleaning service providers for all your premises, with our OJEU-compliant framework for Yorkshire, East Riding of Yorkshire and North Lincolnshire.

This framework includes access to four thoroughly vetted suppliers with extensive experience in providing cleaning services in the public sector.



Framework facts



OJEU Value
Up to £50m



Coverage
**Yorkshire &
Humberside**



Term
Until August 2021



Lots
4



Suppliers
4



Contracting Authority
Red Kite Learning Trust

Lots and supplier breakdown

Suppliers	Lot 1 East Riding of Yorkshire and North Lincolnshire (NUTS Area UKE1)	Lot 2 North Yorkshire (NUTS Area UKE2)	Lot 3 South Yorkshire (NUTS Area UKE3)	Lot 4 West Yorkshire (NUTS Area UKE4)
Bulloughs Cleaning Services	✓	✓	✓	✓
Elite Cleaning & Environmental Services	✓	✓	✓	✓
Independent Cleaning Services	✓	✓	✓	✓
Norse Commercial Services			✓	

Using this framework

This framework is free to access and easy to use. To start using the framework, please complete the Client Access Agreement (CAA) available at www.pagabo.co.uk

As part of our ongoing service, we will co-ordinate the appointment and manage the performance of the suppliers on your behalf. For more information please call **01482 975883**

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pagabo.co.uk | 01482 975883

June 2020